

Help and hope for seniors. . .thanks to you!



ANNUAL REPORT 2019-2020

***PLUS* SPECIAL REPORT COVID-19**





Photo: SilverSource Ride to Wellness driver Brian Brinkley and client.

5,059
Rides for seniors

Ride to Wellness

Cost-free transportation to and from medical appointments

Thank you to First County Bank Foundation, Point72 Employee Directed Giving Foundation and Purdue Pharma for their sustaining support.



Kathleen Bordelon, SilverSource CEO; Honoree Richard A. Silver, Senior Partner, Silver, Golub & Teitell; and Jerry Berkman, SilverSource Board Chair.

19th Annual Golf Outing

SilverSource proudly honored “Rick” Richard A. Silver, Senior Partner at Silver, Golub & Teitell, LLP, for his leadership and support of the community.

Silver, Golub & Teitell was Title Sponsor of our 19th Charity Golf Outing, which raised more than \$100,000 in support of SilverSource. Special thanks to lead sponsors First County Bank, George Comfort & Sons, Stamford Health, David Golub and Kathryn Emmett, Spinnaker Real Estate Partners, Steven Wise Associates and Viking Construction.



In 2019, SilverSource welcomed new Board members (from left to right) Tom Van Riper, Kate Sullivan, Roni Lang, LCSW, and Joseph Armah.

Welcome New Board Members

Since 1908, our Board Members have provided unique expertise, guiding the organization and supporting seniors in need.

FY 2019-2020

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Tom Van Riper

Kathleen Bordelon,
Chief Executive Officer

Dear Friends,

As I write this, our fiscal 2019-20 year is a few months behind us, and we are in the midst of the COVID 19 pandemic. Given the extraordinary times we are living in, I believe it is important to reflect here not only on the prior fiscal year, but also provide an update on the past few very challenging months. To that end, we have provided an insert to bring you up to date on current programs and activities.

This past year we mourned the loss of treasured board member Adele Gordon. Adele was an extraordinarily inspirational board member and leader of progressive initiatives at SilverSource and other organizations throughout her life. It's impossible to express the loss we felt, and our challenge to find a way to celebrate her memory. Our annual Inspiring Lives Luncheon, featuring Joan Lunden, provided just the right vehicle to recognize Adele. In October of 2019, we presented a Lifetime Inspiring Lives award to Les Gordon in honor of Adele, and recognized the Cingari Family with the inaugural Adele Gordon Inspiring Lives Award.

In 2019-20, SilverSource staff managed more than 2,100 cases, helping seniors retain their homes, providing food and basic needs, keeping the heat and lights on, paying for lifesaving prescriptions, assisting with uncovered healthcare costs and ensuring that the basic needs of our older neighbors were met. Sadly, too many seniors are retiring into poverty. The people we assist worked hard all their lives, yet find themselves now as seniors in need. They are fearful of having to choose between paying rent and utilities, or buying groceries and medications. With your generous support, SilverSource is helping more people than ever before get through crises that jeopardize their health and financial security.

We profoundly thank you for your support, partnership and commitment, and invite you to learn more about what we do to care for seniors in need by joining our email newsletter or checking out our updates on our website.

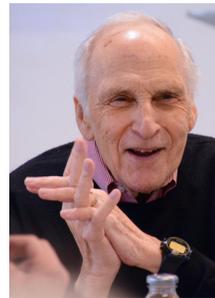
Your generosity is inspiring and we certainly can't do *what we do* without you.

With much gratitude,



A handwritten signature in blue ink that reads "Kathleen Bordelon".

Kathleen Bordelon
Chief Executive Officer



A handwritten signature in blue ink that reads "Jerome Berkman".

Jerome Berkman
Chair, Board of Trustees

Thank you for the helpful information.
I came away from our meeting feeling much more in control of my future. ... I am most grateful.

Housing stability is a baseline for economic wellbeing

Our social work team successfully managed

416

Housing Stability Cases

Keeping a roof overhead with the heat and lights on is essential to health and wellbeing. The work we do each day assists older neighbors who struggle with making ends meet while managing diminishing health and resources.

Our housing stability program secures safe, stable homes for seniors, or gives them a new start in an affordable home.

94.5% of cases were successfully completed within 5 days.

2,000 Cases

12,563 Outreach meetings, providing 451 seniors information, benefits check-ups & resources to enhance stability and health.

1,217 Prescriptions

Healthcare costs, especially out of pocket costs for prescriptions, can upend a carefully planned budget, which may result in seniors having to choose between medical care and food. SilverSource is there to help.

Your support provided

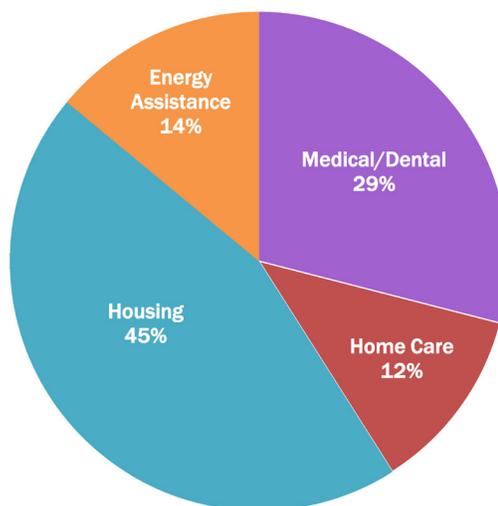
\$115,563 for healthcare, including prescriptions, eye care, hearing aids and home care for 163 cases of seniors in need of support.

132

 seniors participated in our **Telehealth** and walking program including blood pressure screening, oxygen and weight tracking. Using FitBits to track their steps, the group walked **9,490 miles**, and collectively lost **43 pounds**.

FINANCIAL REPORT 2019-20

Support and Revenue	
Government Grants (Federal)	50,827
Foundation Grants & Contributions	192,593
Special Events	138,328
In Kind goods & services	87,361
Investment income	71,150
Endowment distribution	781,020
Total Support and Revenue	1,321,279
Expenses	
Program Services	1,050,777
Management & general	117,163
Fundraising	153,339
Total Expenses	1,321,279



Inspiring Lives Luncheon



TV host, journalist and author Joan Lunden was guest speaker at the 2019 Inspiring Lives Luncheon, sharing insights on caring for older relatives and making a compelling articulation of the SilverSource mission – providing a safety net to older residents in need.

Thank you to lead Sponsor: ShopRite Grade A Markets and Sponsors: Accurate Lock & Hardware Cacace, Tusch & Santagata Day Pitney LLP Sharon & Jack Feighery Pitney Bowes Plaza Realty & Management The Residence at Summer Street and Selleck's Woods Richard A. Silver, Esq. Stamford Health Stamford YMCA

Celebrating Community Leaders

Board Chair Jerry Berkman recognized the late Adele Gordon, beloved SilverSource Board Member, for her commitment to the agency and her community with the inaugural Adele Gordon “Inspiring Lives” Award presented to Les Gordon.

Honoring The Cingari Family



Ron and Joanne Salvatore, Day Rubino, Claire and Randy Salvatore

Thank you to our Supporters

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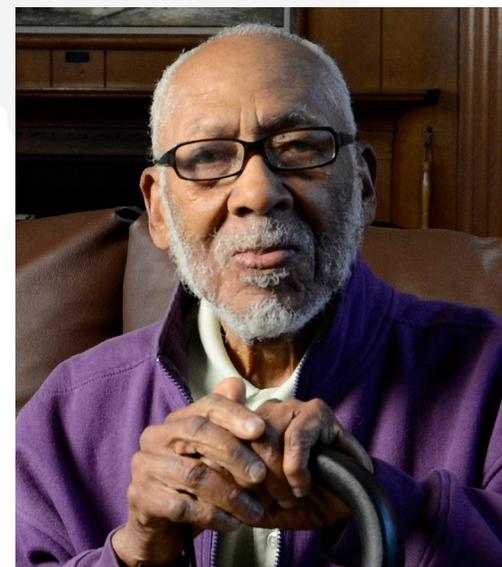
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Cecile F. Rubin
Vito and Joann Santarsiero

In Honor Of

The Cingari Family
Peter Gardner
Sheila L. Romanowitz
Richard A. Silver, Esq.

**Thank you
for making a
difference.**

*85% of seniors seeking
assistance earn less
than \$12,000/year.*





2009 Summer Street, Stamford, CT 06905
203.324.6584
www.silversource.org



I need to thank you for all of the many ways you helped me this year. It's great not to have to say "What?" so many times in a conversation! Between the hearing aids and the eyeglass repair, I am more than grateful.

Anne

29% of Stamford seniors depend on Food Stamps

7% of Stamford seniors have an income of less than \$10,000

22% of Stamford seniors earn less than \$20,000



SilverSource provides a safety net for seniors in need, to keep a roof over their heads, with the heat and lights on, food on the table and the medical care they need.



Special Report COVID-19

COVID-19 changed everything and our services grew exponentially. Thanks to more than one hundred volunteers, we were able to expand our services and support the most vulnerable older adults in our community.

Stay Home Stay Safe

In March, we rapidly built a comprehensive new program to support city and statewide efforts to “flatten the curve,” helping seniors stay home except for urgent medical care. We developed a Well-Check Call and online assessment system to quickly identify those in need. We then transformed our Friendly Shopper program into an Emergency Grocery Delivery program to ensure older adults had enough food and essential medication during the shutdown.



Photo: John Moore



Photo: John Moore

Thank you so much for Silver Source's plentiful Shopping Bag of groceries for seniors which I received on Thursday 4/16/20. I am

Well-Check Calls

Staff and volunteers reached out to 2,000 clients to establish a baseline of needs and available social supports. Volunteers entered survey responses into an online form that automatically alerted staff to critical needs. Early on seniors were stoic and resilient, but as the months go by, the loneliness and isolation are wearing on them.



Pandemic Food Delivery

To aid statewide efforts to help people Stay Home and Stay Safe, we developed an Emergency Grocery Delivery program. Working with community partners including the Southwestern CT Agency on Aging, and with the support of generous individuals, corporations and foundations, we purchased a refrigeration unit, and sourced food from wholesalers and area food banks. We thank the Stamford Senior Center for allowing us to expand our operation into the Government Center in the winter months. By summer, we needed more space, and are grateful to the Stamford Marriott which provided us with use of their space and refrigerators, helping us to keep perishables cold until the weekly deliveries. Since July 1, we have continued deliveries to homebound and disabled seniors thanks to your support, and the help of our volunteers.

Ride to Wellness wheelchair van - "Lola" - does double duty with food deliveries





Photo: John Moore

Urgent Needs

Our social workers continue to serve “at-risk” elderly residents, providing emergency support to meet urgent needs for housing, heat, health and hunger.

Medical Transportation

We continue to provide free round-trip transportation to essential medical and healthcare appointments.

PPE and safety protocols went into effect in March, with rides limited to support dialysis, chemotherapy and urgent medical appointments. With the gradual reopening of medical offices, we are increasing our services to meet the needs of seniors.

Between March 1st and July 1st, with the weekly support of valiant volunteers, we procured and delivered **135,000 meals to 320 older adults.**

“What you have done during the toughest quarantine period cannot be underestimated. I was truly impressed and grateful beyond words. I could not move freely after the surgery... so the help that you provided with your excellent, very polite volunteers was very thoughtful, considerate, and touched me to the bottom of my heart. Remember that your goodness will never be forgotten!”

*Most respectfully
and gratefully,
D.R.*

Thank you to our Community Volunteers

Grocery Delivery Team

Kathryn Bagioni
Prabha Balaraman
Mark Barbera
Angus Beavers
Astrid Berg
Matthew Boley
Marcella Branca
Claudia Brendel
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Barbara Wilkov

Food Drive

Thank you to the high school volunteers of Westhill Angels and Stamford High Gives Back for their hard work in hosting a Food Drive for SilverSource. The effort yielded three weeks of groceries for hundreds of older residents. Kudos also to Ridgeway Stop and Shop store management and staff, for their generous support in making the drive a success.



Ben Hu, *Virtual Companions*



Virtual Companions

Stamford native and Stanford University student Ben Hu volunteered to deliver groceries for SilverSource. That's how CEO Kathleen Bordelon found out about the project that Ben and his fellow students created – *Virtual Companions*. The program connects older and younger generations in an effort to “foster acts of kindness and companionship.” A number of SilverSource clients have joined the program, which is connecting them with young people and reducing their isolation.

THANK YOU

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